



# TPOC Portal Training

HOW TO LOCK A LOAN

# Learning Objectives

By the end of this training, you should be able to:

- Complete the Steps to Lock a Loan
- Be Able to Re-Price a Loan
- Understand How to Cancel a Loan
- Retrieve Lock Confirmations



#### Helpful Contacts

**General Questions** 

SFAsk@thda.org

**Lock Questions** 

lockdesk@thda.org

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Director of Single Family Loan Operations

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Jennifer Green CMB, AMP
Assistant Director of Single Family Loan Operations

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**Connie Brewington Underwriting Manager** 

cbrewington@thda.org

Chuck Pickering, Jr Funding Manager

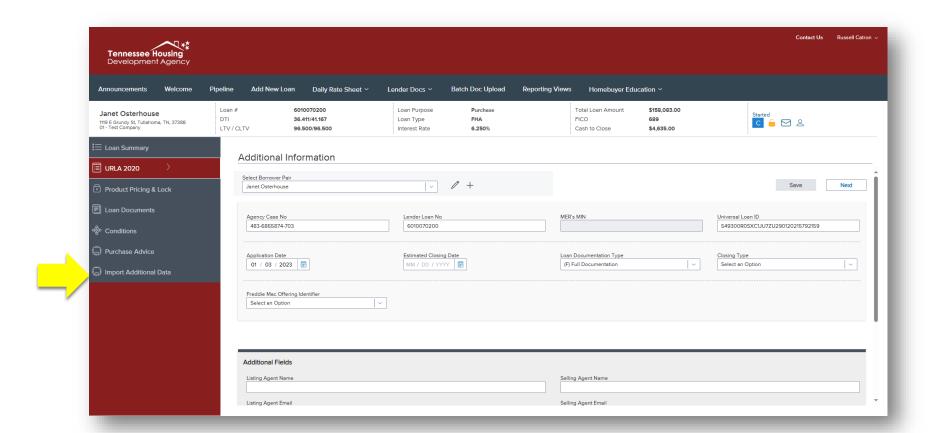
cpickering@thda.org

Yvonne Hall Housing Education & Resource Manager yhall@thda.org



#### **URLA 2020**

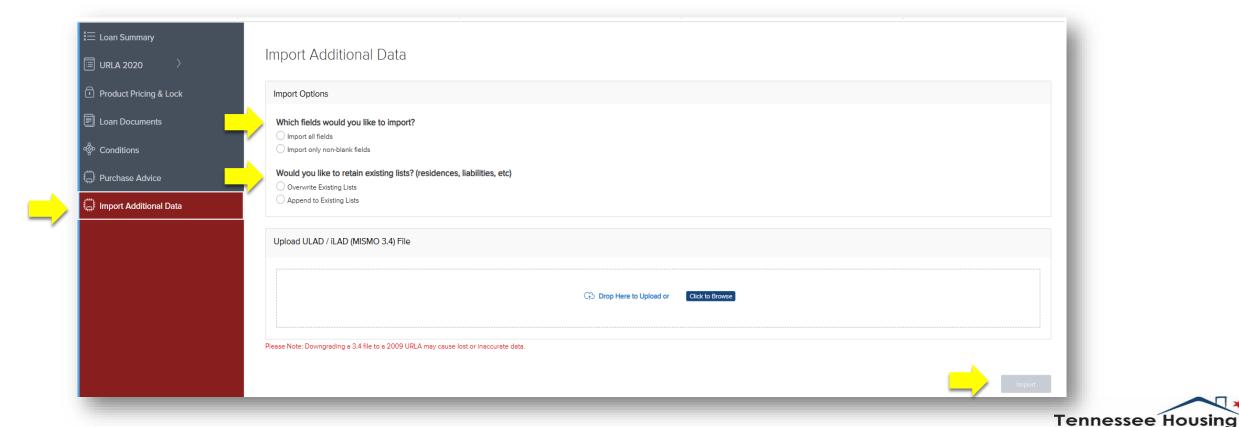
- 1. After registering the loan, you are defaulted to the URLA 2020 screen as shown below to begin the process of locking a loan.
- 2. To update any fields from your XML/1003/txt file, you will need to select Import Additional Data.





### Importing Additional Data

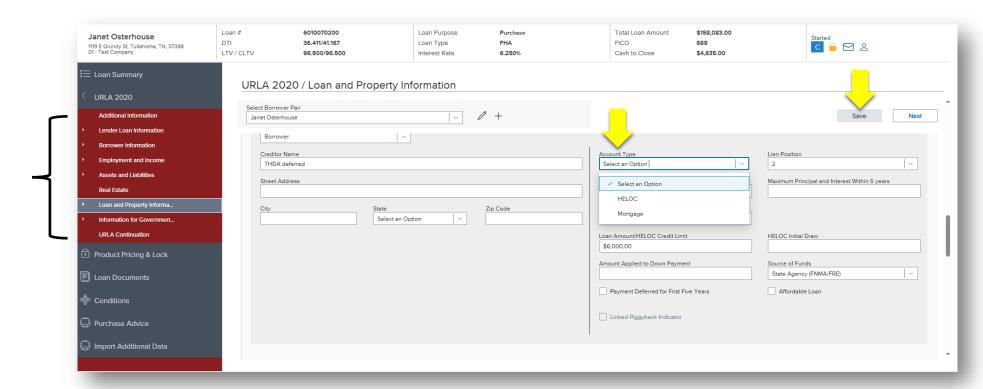
- 1. When importing additional data/uploading the updated file, please read the two questions on the screen carefully.
- 2. Select your answers and upload the file.
- 3. Once it has completely downloaded, the import button will turn blue for you to click.



Development Agency

# Expanded URLA 2020 - Updating DPA

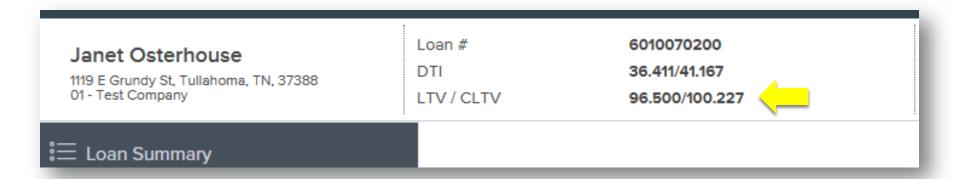
- 1. After importing additional data, you will then click the arrow on the right of the URLA 2020 to expand it.
- 2. You will need to go to the Loan and Property Information Section to update the 2<sup>nd</sup> Mortgage/DPA information. This is important because this updates your CLTV. If you miss this step, you will not get accurate pricing.
- 3. Under the Loan and Property Information Section, you will select Mortgage under the account type.
- 4. Confirm the lien position is 2<sup>nd</sup> , the correct DPA amount is showing, and then click Save once it turns blue.





### CLTV Updated Post DPA Screen Saved

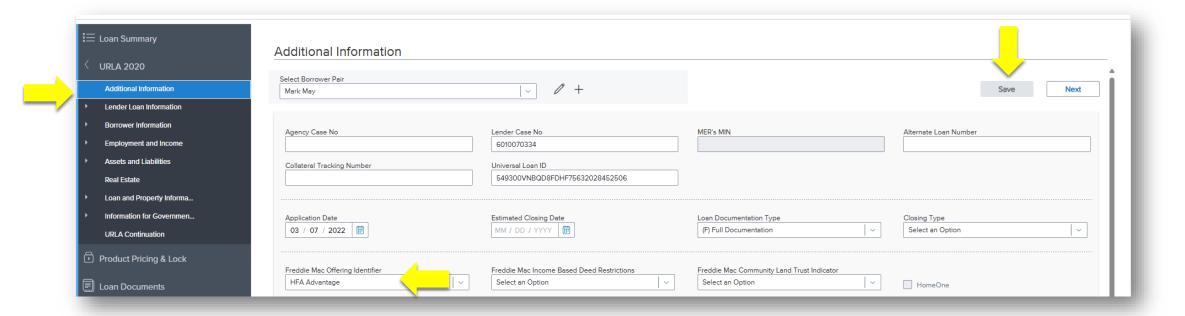
1. After clicking save, your CLTV should update. You will be able to see the update at the top of the loan.





# Locking a Freddie Mac HFA Advantage

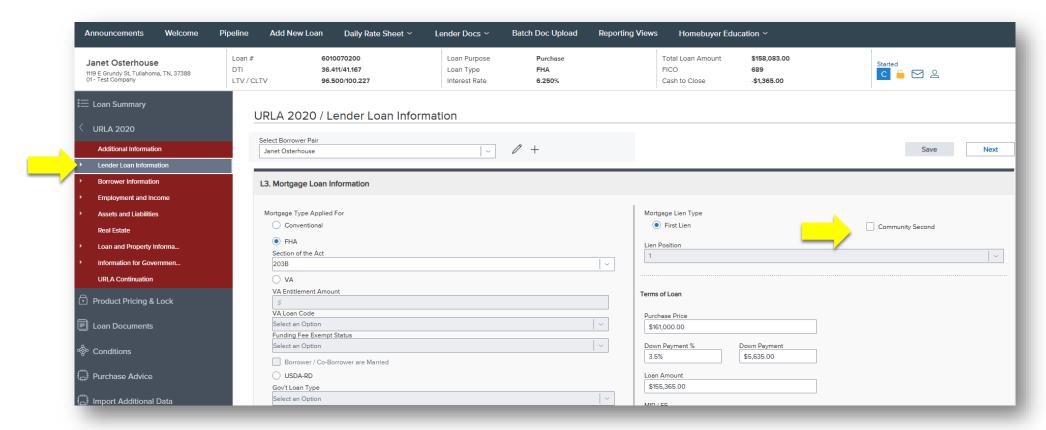
- If you are locking a Freddie Mac HFA Advantage Loan, there are a few additional steps you will need to take.
- 2. Go to Additional Information and make sure that HFA Advantage is selected under the Freddie Mac offering. Then click Save.





# Locking a Freddie Mac HFA Advantage

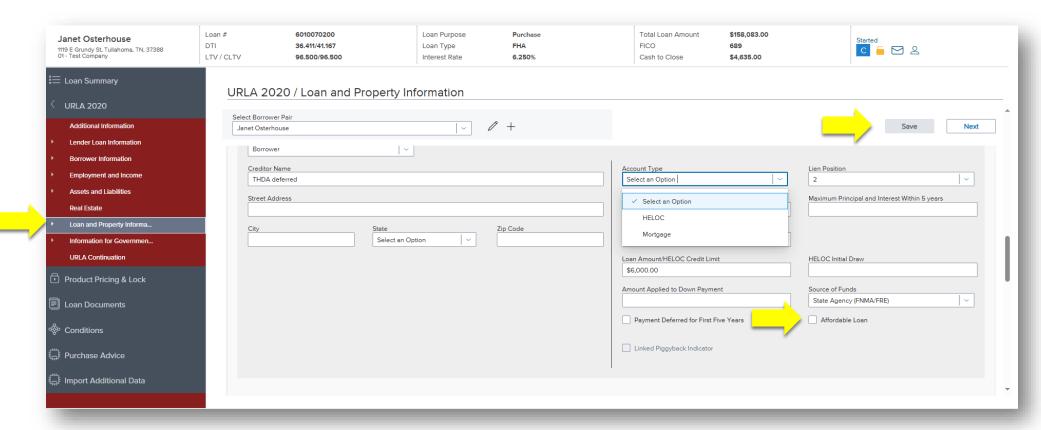
- Go to the Lender Loan Information section.
- 2. Make sure that Community Second is checked.
- Click save.





# Locking a Freddie Mac HFA Advantage

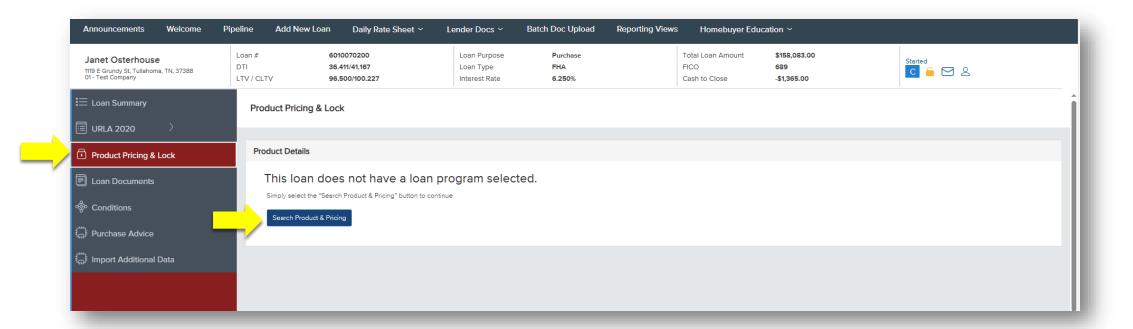
- 1. Next, go to the Loan and Property Information section.
- 2. Make sure that Affordable Loan is checked.
- 3. Click save.





# Product Pricing & Lock (PPE)

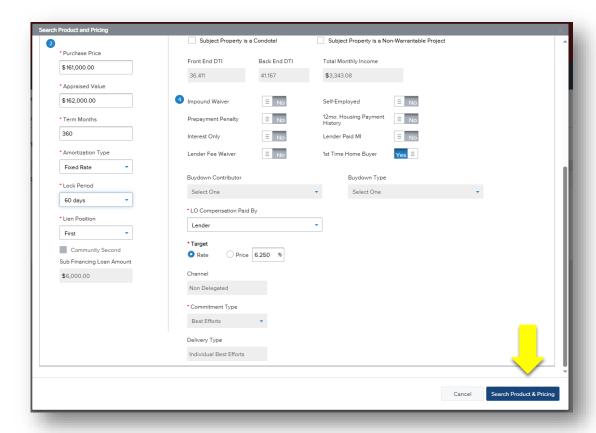
- 1. Once all required fields have been completed, you can click on the Product Pricing & Lock section on the left.
- 2. Once there, you will then click the blue Search Product & Pricing button.





#### PPE Screens to Complete

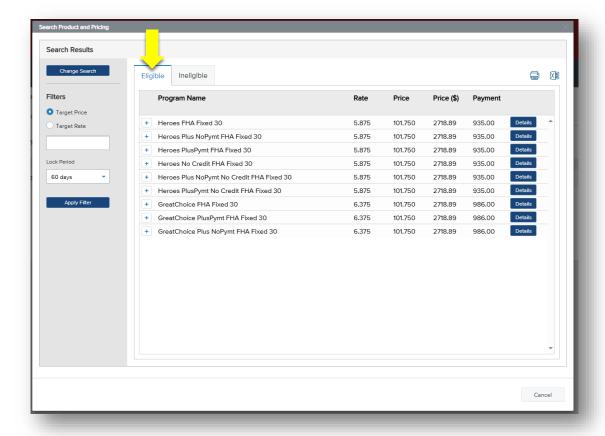
- 1. All items marked with a red asterisk are required fields like loan type and lock period.
- 2. If you did not complete any of the information requested at registration, you will need to complete that now.
- 3. Once all required fields have been completed, the Search Product & Pricing button will turn blue for you to click and move forward.

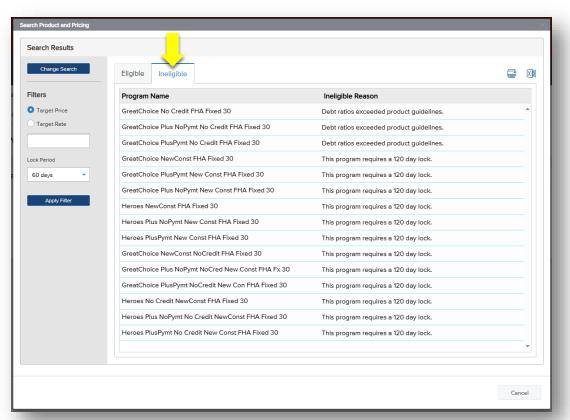




### PPE Eligible Programs

- 1. After clicking the Search Product & Pricing button, you will see the screen below. It will default to eligible loan products based on your selection.
- 2. If you do not see the product you are looking for, please check the ineligible tab. It may help you to determine why it is not showing under the eligible section.

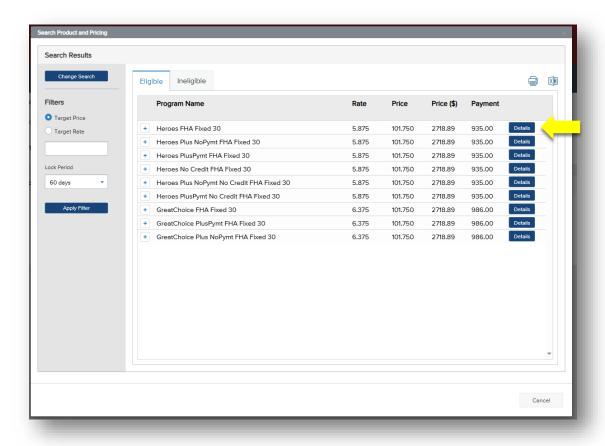


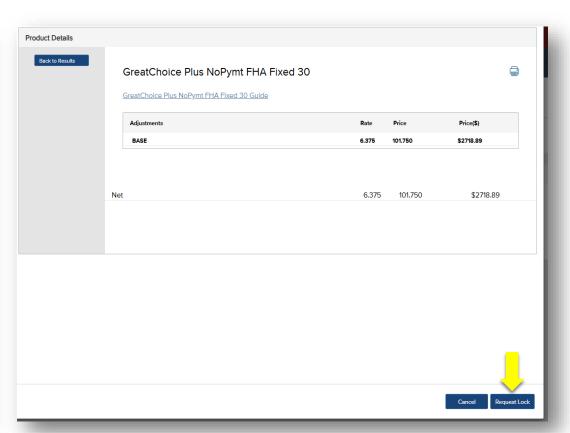




# PPE Eligible Programs

- 1. Once you see the loan program you want, click on details to select.
- 2. Once you review the pricing, click the blue Request Lock button.

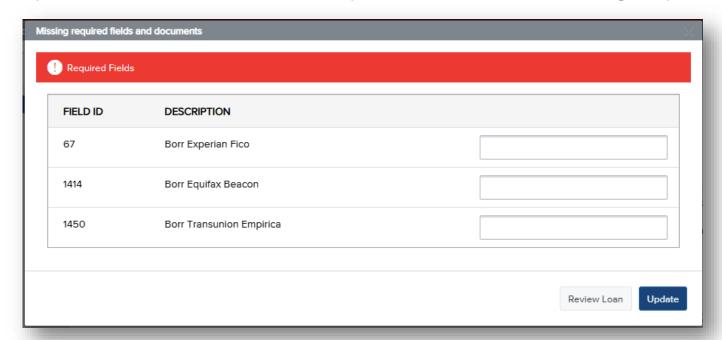






### PPE Credit Scores Required

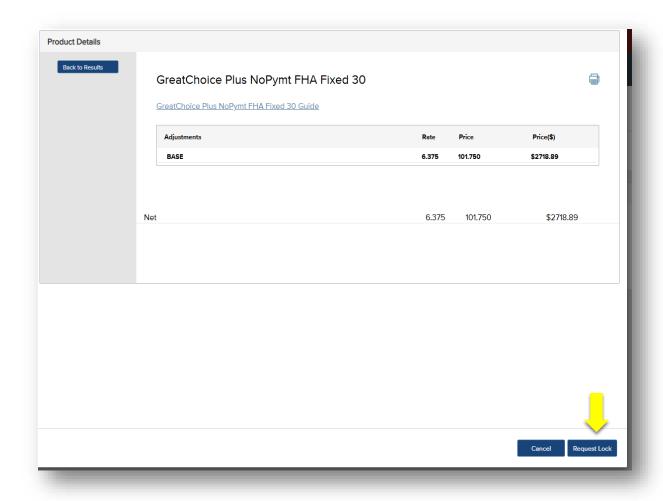
- 1. You will be directed to a screen where you must add Credit Scores.
- 2. Please note that the score must match the agency. If it does not, this could delay processing.
- 3. If your borrower does not have a score, please enter zero for that agency.
- 4. If you have two borrowers on the loan, please enter all 6 scores.
- 5. If the borrowers are on separate applications, you will need to enter the 3 scores for the primary borrower.
- 6. If your borrower has two scores, please enter zero for the agency without a score.





#### PPE Confirm Lock Screen

1. You will be directed back to the Product Details screen, click the blue Request Lock button.





#### Rate Lock Confirmation Email

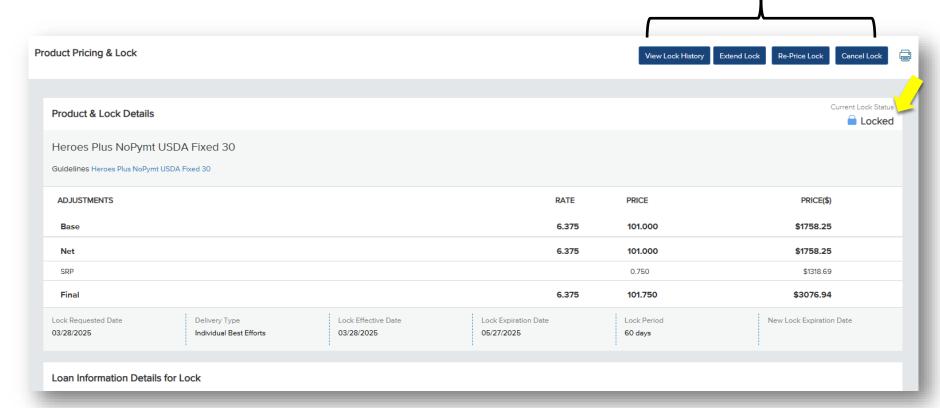
 After clicking Request Lock, the Loan Officer and Processor selected on the loan will receive a confirmation email.





#### PPE - New Screen Shows Locked Loan

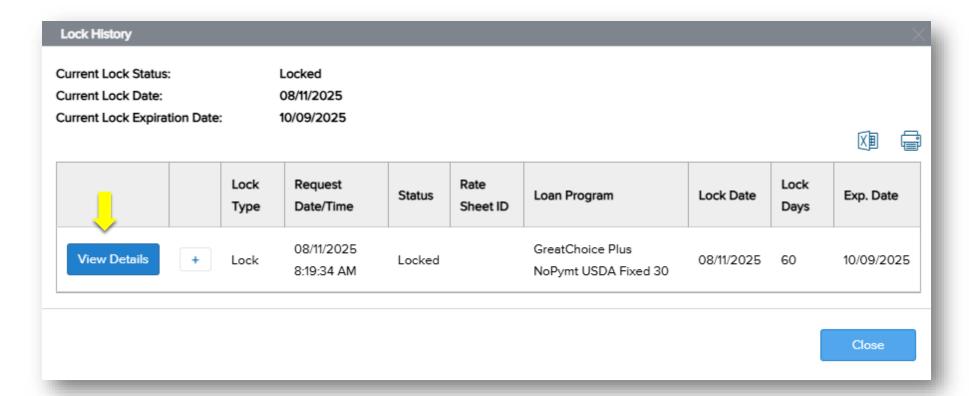
- After locking the loan, your screen will have four new blue buttons at the top and also show Locked under the Current Status.
  - View Lock History
  - Extend Lock
  - Re-Price Lock
  - Cancel Lock





### View Lock History

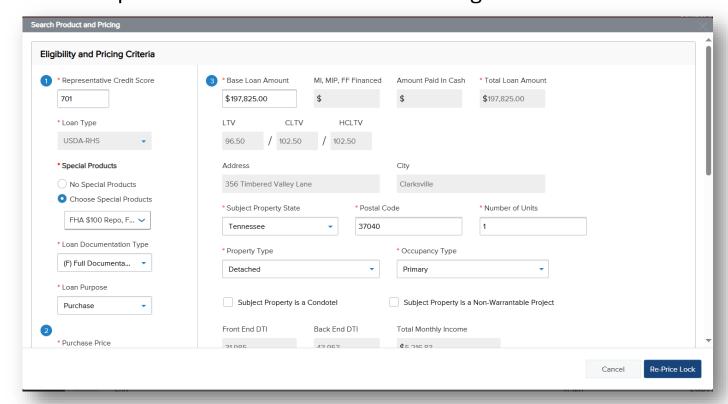
- Click on the View Lock History button, then click on View Details.
- 2. This will bring up a Rate Lock Confirmation page that you can save as a pdf.
- 3. You can also click the print icon to save as a pdf as well.





#### Re-Price Lock

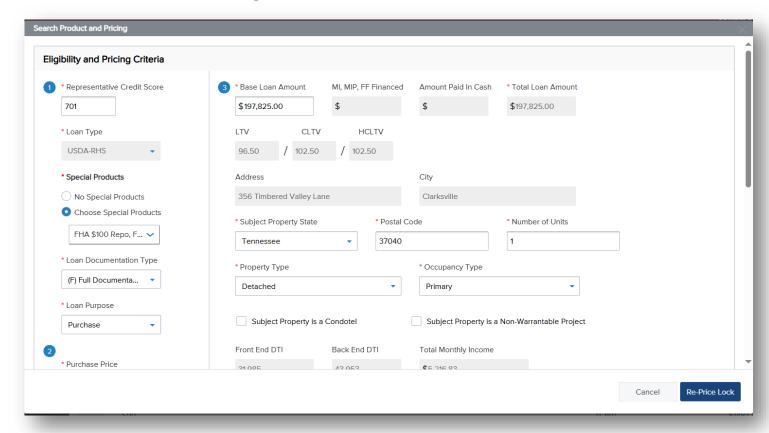
- 1. If you need to change a loan program for example from the No Payment DPA option to the Payment Option, you would click the blue Re-Price Lock button under Product Pricing & Lock.
- 2. Go through all the steps as previous when locking the loan.
- 3. If you need to change loan types for example from USDA to FHA, email lockdesk@thda.org.
- 4. Note: A new confirmation is not sent out after repricing. You will need to go to View Lock History to save an updated Rate Lock Confirmation Page.





#### Re-Price Lock

- 1. If you need to update loan amounts, sales price, etc., you would click the blue Re-Price Lock button under Product Pricing & Lock and select all the same program information as prior.
- 2. Once all updated information is confirmed and complete, click Re-Price Lock.
- 3. A new confirmation is not sent out. You will need to go to View Lock History to save an updated Rate Lock Confirmation Page.





#### Important Tips

#### Rate Locks

- To change the loan product, use Re-Price Lock and choose the appropriate new product.
- If you need to switch the Loan Type, think FHA, USDA, or VA, please email <a href="lockdesk@thda.org">lockdesk@thda.org</a>.
- If you chose the wrong lock period (60 vs 120), email <u>lockdesk@thda.org</u>. *This only* applies to locks prior to 8/1/25.
- If you need to switch from a Bond program to Freddie or vice versa, a new lock is required. You will need to cancel the original lock and lock a new loan.



#### Important Tips

#### Rate Locks

- View Lock History You will be able to Print/Save a PDF of this screen for confirmation.
- When doing an extension, the screen should have an orange banner and then have a green banner saying request complete. If not, email <a href="lockdesk@thda.org">lockdesk@thda.org</a>.
- If you make changes to loan data and need an updated rate lock confirmation, make your data changes, click Save, and then go to Re-Price Lock.
- If loan data changes only, choose the same product information and go through Re-Price Lock Screens.
- Please note that the Re-Price feature does not email an updated notification. You will need to Print/Save as PDF under Lock History.



THANK YOU!